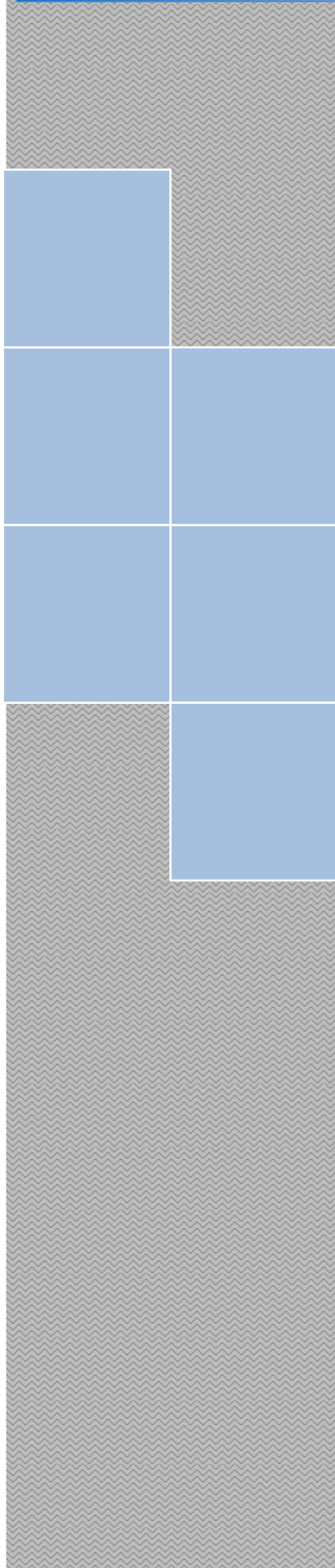




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<sup>1</sup> Andrew D. Szilagyi, Jr Management and Performance, Third Edition, Scott, Foresman and Company, Boston 1998, chapter 5.



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<sup>2</sup> Gerry Johnson and Gevan Scholes, *Exploring Corporate Strategy: Text and Cases*, Fifth Edition, Prentice Hall, London, 1999.



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<sup>3</sup> Thompson, "Strategic Management", Chapman & Hall, 2<sup>nd</sup> edition, 1993.



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George P. Huber « » (decision making) « » (choice making) « » (problem solving).

6 (programmed decisions) « » (non-programmed decisions)

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<sup>6</sup> 2005.



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<sup>12</sup> , 1996, . 127-135.



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<sup>13</sup> Davis K. and Newstrom J., Human Behavior at Work, McGraw ó Hill Book Company, N.Y. 2004, p.p. 308-320.



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1964, . 69-71.





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### 4.3

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<sup>16</sup> «Time», This Meeting Will Come to Order, December 1999, p.p. 15-18.

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<sup>17</sup> Likert R., *The Human Organization: Its Management and Value*, McGraw-Hill International Editions, N.Y. 2004, chap.9.



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<sup>18</sup> .., 2003, . 87-97.

<sup>19</sup> Dessler G., Management, Pentice-Hall International (U.K.) Limited, London 2002, pp. 298-312.

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<sup>20</sup> Laudon K. and Laudon J., *Essentials of Management Information Systems*, (Upper Saddle River, N.J.: Prentice-Hall, 2003), p. 73.

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**(Transaction Processing Systems-T.P.S.)**

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<sup>21</sup> Laudon and Laudon , Management Information Systems, (Upper Saddle River, N.J.: Prentice-Hall, 2004), p. 24.



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<sup>22</sup> Long L. and Long N., Computers (Upper Saddle River, N.J.: Prentice-Hall, 2003), p. 18.



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<sup>23</sup> D. Quinn Mills, Planning with People in Mind, Harvard Business Review, July-August 2003, pp. 97-105.



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- (inspire) (empower)

(foscilitator, coach, mentor)

<sup>26</sup>

- (continuous learning).

« » (learning-organization)

« » (knowledge workers)

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(Schuler et al., 1993):

<sup>26</sup> Wills, S., (1996), "European leadership: Key issues", European Management Journal, 14, 1, 90-97.

<sup>27</sup> Drucker, P., (1988), The coming of the New Organization, Harvard Business Review, 66,1, 45-53.



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<sup>28</sup> Pfeffer, J., (1994), Competitive Advantage through people, Harvard Business School Press, Boston M.A.





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(stakeholders)<sup>29</sup>  
(European Continental Model).

managers,

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<sup>29</sup> Brouthers D. Keith, Gelderman Maarten, Arens Partick, (2007), "The Influence of Ownership on Performance: Stakeholder and Strategic Contingency Perspectives", *SRB* 59, July, 225-242.

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<sup>31</sup>: 1) , 2)  
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<sup>31</sup> Wilkenfield J., Managing Staff Functions in a large Corporation, Management Review, June 2001, p.p. 41-44.



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1. (division of work):
2. (authority) . (responsibility)
3. (discipline).
4. (unity of command).
5. (unity of direction).
6. (subordination of individual interest to general interest). « » :
7. (remuneration).





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**CHESTER BARNARD** (1886-1961) 40

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<sup>32</sup> Kopelman R., Job Redesign and Productivity: A Review of the Evidence, National Productivity Review 4, N.Y. 2003, pp. 245-249.



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<sup>33</sup> Koontz H. and Wehrich H., Essentials of Management, Fifth Edition, Mc Graw ó Hill International Editions, N.Y. 2000, pp. 136-139.



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<sup>34</sup> Van Fleet D. and Bedeian A., The History of the Span of Management, Academy of Management Review 2, 1997, pp. 356-372.



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